



THE SECRET SAUCE TO CUSTOMER HAPPINESS



Your users need to talk to you

Listen up and answer questions coming in from your users via phone, email and your website - all from one place.



Your users want to talk to each other

Give them a platform to ask questions, share ideas and build a powerful community around your brand.



Your users are talking to the world

Start engaging with your users proactively on Twitter and Facebook, and show them that you care in front of the whole world!

Customer Happiness, Refreshingly Easy



Bring emails under control

Never miss another customer query. Ever. With Freshdesk, you can prioritize issues, collaborate while solving problems and respond to your customers in no time!



Build engaging user communities

With Freshdesk's best-in-class community forums, engage with your users, let them ask questions and share tips, and even capture ideas to drive your roadmap.



Tune in to the social media chatter

Freshdesk makes it a piece of cake to manage your Twitter and Facebook accounts. Tune in to brand chatter and reply to users right from your helpdesk.



Three for Free

If you're a group of co-founders who juggle building the product and support, Freshdesk's Sprout Plan is the perfect fit for you. It's free for three agents, forever and ever!

60+ Integrations

Freshdesk integrates out-of-the-box with over 60 applications so you can bring in a world of context about your users to help you when you talk to them.

Fun for Agents

Add a dash of fun and excitement with Freshdesk's in-built gamification. Give your team an opportunity to score points and climb up a leaderboard as they make users happy.



HONDA

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